

**Behavioral Health Navigation Services**

**Resource Database Inclusion/Exclusion Policy**

**Inclusion**

Nonprofit and for-profit organizations, group practices, solo practitioners, political subdivisions and government departments that provide outpatient, residential, inpatient, crisis, and supportive mental health and/or substance use recovery services to residents in the greater Houston area are eligible for inclusion in Mental Health America of Greater Houston’s Behavioral Health Navigation Services Resource Database.

Eligible behavioral health providers include those located within:

* Harris and/or Fort Bend counties.
* Austin, Brazoria, Chambers, Colorado, Galveston, Liberty, Matagorda, Montgomery, Waller, and Wharton counties, if they provide a virtual option in addition to an in-person option for all included services.
* Any other county in Texas, if they provide all included services virtually.

Behavioral health providers (including facilities) that provide services requiring state or national licensure or certification must demonstrate proof of their current licensure/certification in good standing to be included in the database.

Individuals who have completed their behavioral health education and testing requirements and are under supervision must demonstrate proof of supervision to be included in the database and must post their supervisor's name in their profile description.

Individuals and entities that do not require licensure (i.e. exempt 12-Step programs and substance use treatment/recovery programs that are exclusively religious, spiritual or ecclesiastical in nature, etc.) may be included in the database but must post any state-mandated language related to their exemption in their profile description.

**Exclusions**

The following services will be excluded from the database:

* Services that are only available to current clients/members of an organization. This includes services that can only be accessed if the client is enrolled in another program at the organization. Services that require a membership fee before being delivered can be included as long as the fee is clearly explained.
* Harm reduction services that currently are illegal in the greater Houston area (e.g. needle exchange, test strip distribution, etc.).
* Forensic and court-ordered services (i.e. those that are only accessible through referrals from law enforcement, jails, or the courts).
* Text-based counseling services, unless they are attached to an eligible service such as a crisis hotline.
* Individual listings of boarding homes, sober houses, and DUI/DWI offender programs, though the database may include weblinks to existing lists or registries of these services available in greater Houston.

Mental Health America of Greater Houston further reserves the right to refuse or discontinue inclusion for individuals and/or organizations that have violated laws, engaged in unethical business practices, or have had serious complaints lodged against them with any regulatory body or MHA of Greater Houston.

***Approved by MHA of Greater Houston Board of Directors 06/25/24***